



**The Louisiana Department of Insurance
Office of Consumer Advocacy & Diversity
Division of Diversity & Opportunity
Presents**

**Business Building Blocks Webinar Series:
Ethics
Unethical Practices**

**October 28, 2020
10:00 AM – 11:00 AM**

Agenda

- I. Opening**
Gayle Raby, Executive Staff Officer
Office of Consumer Advocacy & Diversity
- II. Welcome**
Commissioner, Jim Donelon
Louisiana Department of Insurance
- III. Unethical Practices**
Ron Henderson, Deputy Commissioner
Office of Consumer Advocacy & Diversity
- IV. Q&A**
Louisiana Department of Insurance Staff
- V. Closing Remarks**
Patrick Bell, Assistant Commissioner
Division of Diversity & Opportunity