



LOUISIANA DEPARTMENT OF INSURANCE  
JAMES J. DONELON  
COMMISSIONER

January 31, 2023

The Honorable Patrick Page Cortez  
President, Louisiana State Senate  
P.O. Box 94183  
Baton Rouge, LA 70804

ELECTRONIC TRANSMISSION  
[apa.senatepresident@legis.la.gov](mailto:apa.senatepresident@legis.la.gov)

The Honorable Clay Schexnayder  
Speaker, Louisiana House of Representatives  
P.O. Box 94062  
Baton Rouge, LA 70804

ELECTRONIC TRANSMISSION  
[apa.housespeaker@legis.la.gov](mailto:apa.housespeaker@legis.la.gov)

The Honorable Kirk Talbot  
Chairman of the Senate Insurance Committee  
P.O. Box 94183  
Baton Rouge, LA 70804

ELECTRONIC TRANSMISSION  
[apa.s-ins@legis.la.gov](mailto:apa.s-ins@legis.la.gov)

The Honorable Mike Huval  
Chairman of the House Insurance Committee  
P.O. Box 94062  
Baton Rouge, L A 70804

ELECTRONIC TRANSMISSION  
[apa.h-ins@legis.la.gov](mailto:apa.h-ins@legis.la.gov)

RE: Summary Report for Regulation 124—Catastrophe Claims Process Disclosure Form-Guide

Dear President Cortez, Speaker Schexnayder, Senator Talbot, and Representative Huval:

The Louisiana Department of Insurance (LDI) hereby submits the following summary report required by La. R.S. 49:968(D)(1)(b) and announces its intention to proceed with final rulemaking of Regulation 124—Catastrophe Claims Process Disclosure Form-Guide, which was published as a Notice of Intent in the October 2022 edition of the *Louisiana Register*.

Interested persons were provided an opportunity to submit comments to the LDI regarding the proposed regulation. The LDI received several comments from interested parties in response to the Notice of Intent and responded accordingly. All timely submitted comments, along with the LDI's responses to same, are summarized herein and enclosed for your reference and review.

During the comment period, the LDI received a total of 16 public comments requesting information regarding the status and whereabouts of the Catastrophe Claims Process Disclosure Form-Guide (“Disclosure Guide”) as referenced in proposed Regulation 124. Following are pertinent details related to each of these comments:

PERSON SUBMITTING COMMENT	DATE(S) & MANNER(S) SUBMITTED
NORYN WARD, <i>Louisiana Farm Bureau Insurance Companies</i>	October 13, 2022, via email
LEANNE PROVENZANO, <i>Arrowhead General Insurance Agency</i>	October 13 & 21, 2022, via email
JEFFREY JUNKAS, <i>Liberty Mutual Insurance</i>	October 14, 2022, via email
VICKY PAGE, <i>National General</i>	October 14, 2022, via telephone
ERIC ANDERSON, <i>Bankers Financial Corporation</i>	October 14, 2022, via email
MELINDA HILL, <i>Westfield Group</i>	October 21, 2022, via email
REBECCA FIELDHOUSE, <i>AMICA Mutual Insurance Company</i>	October 21, 2022, via email
TINA CRUM, <i>American Property Casualty Insurance Assn.</i>	October 24 & November 3, 2022, via email
DIANNA ALLEN-QUIN, <i>Progressive Home</i>	October 25, 2022, via email
STEVE LAUDERDALE, <i>Shelter Mutual</i>	October 26, 2022, via telephone
CHARLES HAWKINS, <i>Farm Bureau</i>	October 26, 2022, via telephone
NICOLE LAYMAN, <i>Independent Mutual</i>	November 3 & 30, 2022 via email
DENNIS BAILEY, <i>Nationwide</i>	November 4, 2022, via telephone
JASON HOPKINS, <i>Sage Sure</i>	November 7, 2022, via email
JAMIE VILLANUEVA, <i>R&amp;Q Accredited, Inc.</i>	November 8, 2022, via email
KRISTIN MCGOWAN, <i>United Fire Group</i>	November 8, 2022, via email

The LDI responded to each of these public comments. However, no substantive changes were made to the proposed regulation as a result of these comments because they involved issues of a technical nature and did not relate to the substance of Regulation 124.

\* \* \*

During the comment period, the LDI received a total of 2 public comments seeking additional information concerning the application of the proposed regulation and the Disclosure Guide referenced therein. Following are pertinent details related to each of these comments:

PERSON SUBMITTING COMMENT	DATE(S) & MANNER(S) SUBMITTED
BILL SHEA, <i>Attorney with Adams &amp; Reese</i>	October 27 & November 6, 2022, via email
KEVIN CUNNINGHAM, <i>Southern Strategy Group</i>	November 1, 2022, via telephone

The LDI responded to each of these comments. However, no substantive changes were made to the proposed regulation as a result of these comments because they involved issues of a technical nature and did not relate to the substance of Regulation 124.

\* \* \*

During the comment period, the LDI received a total of 2 public comments that included recommended changes of a substantive nature. Following are pertinent details related to each of these comments:

PERSON SUBMITTING COMMENT	DATE(S) & MANNER(S) SUBMITTED
HILARY SEGURA, <i>American Property Casualty Insurance Assn</i>	November 8, 2022, via letter
KELLIE RUBESNE, <i>Progressive Group</i>	November 9, 2022, via email

The LDI communicated with Hilary Segura and Kellie Rubesne regarding the proposed regulation and the Disclosure Guide referenced therein. Although the submitted comments involved recommendations for substantive changes, the LDI rejected these comments on the grounds that the language in the regulation is clear and mirrors the statutory language.

\* \* \*

Lastly, the LDI received comments from the following individuals, requesting that they be removed or unsubscribed them from the LDI Industry Portal Notification System:

PERSON SUBMITTING COMMENT	DATE(S) & MANNER(S) SUBMITTED
DANNY BOOK	October 13, 2022, via email
DAVID SOPH, <i>Security Benefit</i>	October 14, 2022, via email
CHRISTOPHER JABLONSKI, <i>USAA</i>	October 14, 2022, via email
CHET PARIKH, <i>TIAA</i>	October 14, 2022, via telephone
KIRK STRANGE	October 14, 2022, via email
JASON RECKARD, <i>State Farm</i>	October 18, 2022, via email
KURT & TARA RATZLAFF	October 18, 2022, via email
JACK TRESOLINE, <i>Lincoln Financial Group</i>	October 18, 2022, via email
RACHEL FAIN	October 18, 2022, via telephone
SARAH STARKEY, <i>National Indemnity Company</i>	October 19, 2022, via telephone
BRIANNA DIXON	November 10, 2022, via email
CINDY MCMAHON, <i>McLarens</i>	November 23, 2022, via telephone
RYAN GIANOS	November 23, 2022, via email

MICAH YOUNG	November 24, 2022, via email
ROD MOORE, <i>Moore's Financial Group, Inc.</i>	November 24, 2022, via email
RIAN OBAID	November 25, 2022, via email
BRITTANY GIANOS	November 25, 2022, via email
SETH WEINGARTEN, <i>Four Season Investment Group</i>	November 25, 2022, via email
LARRY HINTON, <i>GEICO Insurance Company</i>	November 29, 2022, via email

These comments did not include any suggested changes and were not relevant to Regulation 124; however, each of the comments were routed to the proper division within the LDI for handling.

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Although none of the public comments resulted in any changes to the proposed regulation, the LDI proposed removing the “under penalty of perjury” language in §19119, Appendix A of the Notice of Intent to promulgate Regulation 124. A Potpourri was published on December 20, 2022, detailing the LDI’s proposed change to the Notice of Intent, and a public hearing on the matter was conducted on January 20, 2023, all in accordance with the specifics set forth in the published Potpourri. No further comments were received during the public hearing. Additionally, the proposed change to Regulation 124 has no fiscal impact.

Subject to legislative oversight, the LDI intends to submit Regulation 124 to the Office of the State Register for final publication in the March 2023 edition of the *Louisiana Register*. A copy of the summary report will be placed on the LDI’s website in accordance with La. R.S. 49:968(D)(1)(c).

5. Describe the Effect on Child and Dependent Care, Housing, Health Care, Nutrition, Transportation and Utilities Assistance. The proposed amended regulation should have no effect on child and dependent care, housing, health care, nutrition, transportation and utilities assistance.

**Provider Impact Statement**

1. Describe the Effect on the Staffing Level Requirements or Qualifications Required to Provide the Same Level of Service. The proposed amended regulation will have no effect.

2. The Total Direct and Indirect Effect on the Cost to the Provider to Provide the Same Level of Service. The proposed amended regulation will have no effect.

3. The Overall Effect on the Ability of the Provider to Provide the Same Level of Service. The proposed amended regulation will have no effect.

**Public Comments**

Interested persons who wish to make comments may do so by writing to John Piccione, Staff Attorney, Louisiana Department of Insurance, P.O. Box 94214, Baton Rouge, LA 70804-9214, or by faxing comments to (225) 342-1632, or electronically at regulations@ldi.la.gov. Comments will be accepted through the close of business, 4:30 p.m., November 9, 2022.

James J. Donelon  
Commissioner

**FISCAL AND ECONOMIC IMPACT STATEMENT  
FOR ADMINISTRATIVE RULES**

**RULE TITLE: Regulation 101—Registration and  
Regulation of Navigators**

**I. ESTIMATED IMPLEMENTATION COSTS (SAVINGS) TO  
STATE OR LOCAL GOVERNMENT UNITS (Summary)**

The proposed rule change is not anticipated to result in implementation costs or savings to the state or local governmental units. The rule is being repealed due to the passage of Act 635 of the 2014 Louisiana Regular Legislative Session.

**II. ESTIMATED EFFECT ON REVENUE COLLECTIONS OF STATE  
OR LOCAL GOVERNMENTAL UNITS (Summary)**

The proposed rule will have no impact on state or local governmental revenues.

**III. ESTIMATED COSTS AND/OR ECONOMIC BENEFITS TO  
DIRECTLY AFFECTED PERSONS, SMALL BUSINESSES, OR  
NONGOVERNMENTAL GROUPS (Summary)**

The proposed rule change is not anticipated to result in any cost and/or economic benefits to directly affected persons, small businesses, or non-governmental organizations. The rule is being repealed due to the passage of Act 635 of the 2014 Louisiana Regular Legislative Session.

**IV. ESTIMATED EFFECT ON COMPETITION AND EMPLOYMENT  
(Summary)**

The proposed rule will have no impact upon competition and employment in the state.

Denise Gardner  
Chief of Staff  
2210#023

Alan M. Boxberger  
Interim Legislative Fiscal Officer  
Legislative Fiscal Office

**NOTICE OF INTENT**

**Department of Insurance  
Office of the Commissioner**

**Regulation 124—Catastrophe Claims Process Disclosure  
Form-Guide  
(LAC 37:XIII.Chapter 191)**

The Department of Insurance, pursuant to the authority of the Louisiana Insurance Code, R.S. 22:1 et seq., and in accordance with the Administrative Procedure Act, R.S. 49:950, et seq., hereby gives notice of its intent to promulgate Regulation 124—Catastrophe Claims Process Disclosure Form-Guide. Regulation 124 is necessary to implement the provisions of Acts 2022, No. 80 of the Regular Session of the Louisiana Legislature, which require the commissioner of insurance to create rules and regulations related to the issuance of a catastrophe claims process disclosure form-guide pursuant to the particulars set forth in R.S. 22:1897.

Regulation 124 addresses the disclosure form-guide that property and casualty insurers shall provide to its policyholders who have asserted a property insurance claim arising out of an event declared by the governor to be a state of emergency. Regulation 124 also identifies the deadline for, the permissible methods of, and the type and quality of documentary evidence needed to prove, delivery of the disclosure form-guide to a policyholder in accordance with R.S. 22:1897.

**Title 37  
INSURANCE**

**Part XIII. Regulations**

**Chapter 191. Regulation 124—Catastrophe Claims  
Process Disclosure Form-Guide**

**§19101. Authority**

A. Regulation 124 is promulgated on behalf of the Department by the Commissioner pursuant to the authority granted under the Louisiana Insurance Code, R.S. 22:11, and as specifically required in accordance with R.S. 22:1897.

**AUTHORITY NOTE:** Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

**HISTORICAL NOTE:** Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

**§19103. Purpose**

A. The purpose of Regulation 124 is to implement the provisions of Acts 2022, No. 80 of the Regular Session of the Louisiana Legislature, which mandate that the Department promulgate rules and regulations for a catastrophe claims process disclosure form-guide that includes, but is not limited to, the particulars specified in R.S. 22:1897(A)(1) – (12).

**AUTHORITY NOTE:** Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

**HISTORICAL NOTE:** Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

**§19105. Scope and Applicability**

A. Regulation 124 applies to all property and casualty insurers settling a property insurance claim arising out of a state of emergency declared by the governor pursuant to R.S. 29:724.

AUTHORITY NOTE: Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

HISTORICAL NOTE: Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

**§19107. Definitions**

A. These terms when used in this Chapter shall have the following meanings:

*Commissioner*—the Louisiana Commissioner of Insurance.

*Department*—the Louisiana Department of Insurance.

*Disclosure form-guide*—the catastrophe claims process disclosure form referenced in R.S. 22:1897.

*Governor*—the governor of the state of Louisiana.

*Insurer(s)*—property and casualty insurer(s) licensed to conduct business in the state of Louisiana.

AUTHORITY NOTE: Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

HISTORICAL NOTE: Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

**§19109. Disclosure Form-Guide**

A. Whenever a state of emergency is declared by the governor in accordance with R.S. 29:724, an insurer must provide a disclosure form-guide to all policyholders asserting a claim for damages occasioned by the disaster or catastrophic event made the subject of the governor’s emergency declaration.

B. The disclosure form-guide was created by the department in accordance with the particulars set forth in R.S. 22:1897(A)(1)-(12) and thereafter issued by bulletin to all property and casualty insurers licensed in this state.

C. The disclosure form-guide has been uploaded to the department’s website, at www.lda.la.gov, and insurers are authorized to access and download it as needed to comply with Regulation 124 and with the statutory requirements set forth in R.S. 22:1897.

AUTHORITY NOTE: Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

HISTORICAL NOTE: Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

**§19111. Date and Method of Delivery**

A. The insurer shall send the disclosure form-guide to the policyholder on the date that the adjuster commences an initial investigation of the claim.

B. The insurer may deliver the disclosure form-guide to the policyholder by United States mail, electronic delivery, or hand-delivery.

AUTHORITY NOTE: Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

HISTORICAL NOTE: Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

**§19113. Proof of Timely Delivery**

A. Delivery by Mail. If the disclosure form-guide is sent to a policyholder via United States mail, proof of such mailing shall be sufficient evidence to establish delivery of

the disclosure form-guide, provided it reflects the date of the mailing and the policyholder.

B. Electronic Delivery. If the disclosure form-guide is sent to a policyholder via email, the email delivery receipt or, if none, a copy of the as-sent email, shall be sufficient evidence to establish delivery of the disclosure form-guide, provided the delivery receipt or email reflects the date of the electronic mailing and the policyholder.

C. Hand-Delivery. If the disclosure form-guide is hand-delivered to a policyholder, the representative of the insurer perfecting delivery must complete and sign a “Certificate of Hand-Delivery,” verifying pertinent details related to the delivery of the disclosure form-guide, including the date and location of the delivery, the name of the person accepting the delivery, and the name of the policyholder. Appendix A sets forth the “Certificate of Hand-Delivery” form insurers must use when opting to hand-deliver the disclosure form-guide to a policyholder.

AUTHORITY NOTE: Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

HISTORICAL NOTE: Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

**§19115. Severability Clause**

A. The provisions of this Subpart are severable. If any provision or item of this Subpart, or application thereof, is held invalid, such invalidity shall not affect other provisions, items, or applications of this Subpart, which are to be given effect without the invalid provision, item, or application of the Subpart.

AUTHORITY NOTE: Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

HISTORICAL NOTE: Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

**§19117. Effective Date**

A. Regulation 124 shall become effective upon publication.

AUTHORITY NOTE: Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

HISTORICAL NOTE: Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

**§19119. Appendix A—Certificate of Hand-Delivery**

**CATASTROPHE CLAIMS PROCESS DISCLOSURE FORM-GUIDE**

I hereby certify, under penalty of perjury, that on the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, I appeared at:

(Physical address): \_\_\_\_\_

\_\_\_\_\_

and personally hand-delivered a true and complete copy of the Catastrophe Claims Process Disclosure Form-Guide to:

(Name of recipient): \_\_\_\_\_

Delivery of this disclosure form-guide was made in connection with the following policy of insurance:

(Policy number): \_\_\_\_\_

(Policyholder): \_\_\_\_\_

(Printed Name): \_\_\_\_\_

(Signature): \_\_\_\_\_

(Date signed): \_\_\_\_\_

AUTHORITY NOTE: Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

HISTORICAL NOTE: Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

#### **Family Impact Statement**

1. Describe the Effect of the Proposed Regulation on the Stability of the Family. The proposed regulation should have no measurable impact upon the stability of the family.

2. Describe the Effect of the Proposed Regulation on the Authority and Rights of Parents Regarding the Education and Supervision of their Children. The proposed regulation should have no impact upon the rights and authority of parents regarding the education and supervision of their children.

3. Describe the Effect of the Proposed Regulation on the Functioning of the Family. The proposed regulation should have no direct impact upon the functioning of the family.

4. Describe the Effect of the Proposed Regulation on Family Earnings and Budget. The proposed regulation should have no direct impact upon family earnings and budget.

5. Describe the Effect of the Proposed Regulation on the Behavior and Personal Responsibility of Children. The proposed regulation should have no impact upon the behavior and personal responsibility of children.

6. Describe the Effect of the Proposed Regulation on the Ability of the Family or a Local Government to Perform the Function as Contained in the Rule. The proposed regulation should have no impact upon the ability of the family or a local governmental unit to perform the function as contained in the rule.

#### **Poverty Impact Statement**

1. Describe the Effect on Household Income, Assets, and Financial Security. The proposed regulation should have no effect on household income assets and financial security.

2. Describe the Effect on Early Childhood Development and Preschool through Postsecondary Education Development. The proposed regulation should have no effect on early childhood development and preschool through postsecondary education development.

3. Describe the Effect on Employment and Workforce Development. The proposed regulation should have no effect on employment and workforce development.

4. Describe the Effect on Taxes and Tax Credits. The proposed regulation should have no effect on taxes and tax credits.

5. Describe the Effect on Child and Dependent Care, Housing, Health Care, Nutrition, Transportation and Utilities Assistance. The proposed regulation should have no effect on child and dependent care, housing, health care, nutrition, transportation, and utilities assistance.

#### **Small Business Analysis**

The impact of the proposed regulation on small businesses as defined in the Regulatory Flexibility Act has been considered. It is estimated that the proposed action is not expected to have a significant adverse impact on small businesses. The agency, consistent with health, safety,

environmental and economic welfare factors has considered and, where possible, utilized regulatory methods in the drafting of the proposed regulation that will accomplish the objectives of applicable statutes while minimizing the adverse impact of the proposed regulation on small businesses.

1. Identification and Estimate of the Number of the Small Businesses Subject to the Proposed Rule. The proposed regulation should have no measurable impact upon small businesses.

2. The Projected Reporting, Record Keeping, and Other Administrative Costs Required for Compliance with the Proposed Rule, Including the Type of Professional Skills Necessary for Preparation of the Report or Record. The proposed regulation should have no measurable impact upon small businesses.

3. A Statement of the Probable Effect on Impacted Small Businesses. The proposed regulation should have no measurable impact upon small businesses.

4. Describe any Less Intrusive or Less Costly Alternative Methods of Achieving the Purpose of the Proposed Rule. The proposed regulation should have no measurable impact on small businesses; therefore, there is no less intrusive or less costly alternative method of achieving the purpose of the proposed regulation.

#### **Provider Impact Statement**

1. Describe the Effect on the Staffing Level Requirements or Qualifications Required to Provide the Same Level of Service. The proposed regulation will have no effect.

2. The Total Direct and Indirect Effect on the Cost to the Provider to Provide the Same Level of Service. The proposed regulation will have no effect.

3. The Overall Effect on the Ability of the Provider to Provide the Same Level of Service. The proposed regulation will have no effect.

#### **Public Comments**

Interested persons who wish to make comments may do so by writing to Philip Dominique, Staff Attorney, Louisiana Department of Insurance, P.O. Box 94214, Baton Rouge, LA 70804-9214, or by faxing comments to (225) 342-1632, or electronically at [regulations@ldi.la.gov](mailto:regulations@ldi.la.gov). Comments will be accepted through the close of business, 4:30 p.m., November 10, 2022.

James J. Donelon  
Commissioner

### **FISCAL AND ECONOMIC IMPACT STATEMENT FOR ADMINISTRATIVE RULES RULE TITLE: Regulation 124—Catastrophe Claims Process Disclosure Form-Guide**

#### **I. ESTIMATED IMPLEMENTATION COSTS (SAVINGS) TO STATE OR LOCAL GOVERNMENT UNITS (Summary)**

The proposed rule is not anticipated to result in implementation costs or savings to the state or local governmental units. The proposed rule is promulgated to implement the passage of Act 80 of the 2022 Regular Session of the Louisiana Legislature, which requires the Commissioner of Insurance to create rules and regulations related to the issuance of a catastrophe claim process disclosure form-guide. All property and casualty insurers shall provide a catastrophe

Session of the Louisiana Legislature, in the October 20, 2022, Volume 48, No. 10 edition of the *Louisiana Register*. The Department of Insurance proposes the following change: to amend §3145.F of the current notice of intent of Regulation 53 by deleting the sentence “Nothing in the LA Health Plan shall be construed so as to be in violation of any federal or state law or regulation with the exception of laws specifically preempted by R.S. 22:2241-2247.” The Louisiana Basic Health Insurance Plan Pilot Program (LA Health) is not an active program and thus does not conform with current federal or state law. If LA Health becomes an active program in the future, Regulation 53 will be amended to conform with current federal or state law. Since this is a substantive change, the Louisiana Department of Insurance is giving the public an opportunity for a hearing as published in this potpourri.

**Title 37  
INSURANCE**

**Part XIII. Regulations**

**Chapter 31. Regulation Number 53—Basic Health  
Insurance Plan Pilot Program**

**§3145. General Provisions**

A. - E. ...

F. The LA Health Plan shall be governed by the laws and regulations of the state of Louisiana and specifically those of the LA Health Plan.

AUTHORITY NOTE: Promulgated in accordance with R.S. 22:11, R.S. 22:2241-2247, and the Administrative Procedure Act, R.S. 49:950 et seq.

HISTORICAL NOTE: Promulgated by the Department of Insurance, Office of the Commissioner, LR 20:1012 (September 1994), amended LR 49:

**Public Hearing**

A public hearing on the proposed substantive change will be held by the Louisiana Department of Insurance on January 26, 2023, at 10:00 a.m. in the Poydras Hearing Room, Poydras Building, 1702 North Third Street, Baton Rouge, Louisiana. Interested persons who wish to make comments may do so at the public hearing or by writing to Jennifer Land, Louisiana Department of Insurance, P.O. Box 94214, Baton Rouge, LA 70804-9214. Comments will be accepted no later than January 26, 2023, by close of business, 4:30 p.m.

James J. Donelon  
Commissioner

2212#030

**POTPOURRI**

**Department of Insurance  
Office of the Commission**

Public Hearing—Substantive Change to Proposed Rule;  
Regulation 124—Catastrophe Claims Process Disclosure  
Form-Guide (LAC 37:XIII.19119)

The Department of Insurance published a Notice of Intent to promulgate Regulation 124—Catastrophe Claims Process Disclosure Form-Guide in the October 20, 2022, Volume 48,

No. 10 edition of the *Louisiana Register*. The Department of Insurance proposes amending §19119, Appendix A of the current Notice of Intent to promulgate Regulation 124 by removing “under penalty of perjury” from the first line of the Certificate of Hand-Delivery of the Catastrophe Claims Process Disclosure Form-Guide.

Since this is a substantive change, the Louisiana Department of Insurance will conduct a public hearing in this matter in accordance with the statutory provisions contained in the Administrative Procedure Act, including specifically those in R.S. 49:968(H)(2). The public hearing will be held in accordance with the particulars published in this potpourri, and all interested persons are invited to attend and participate in the subject hearing.

**Title 37  
INSURANCE**

**Part XIII. Regulations**

**Chapter 191. Regulation 124—Catastrophe Claims  
Process Disclosure Form-Guide  
§19119. Appendix A**

**Certificate of Hand-Delivery**

**Catastrophe Claims Process Disclosure Form-Guide**

I hereby certify, that on the \_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, I  
appeared at:

(Physical address):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

and personally hand-delivered a true and complete copy of the Catastrophe Claims Process Disclosure Form-Guide to:

(Name of recipient): \_\_\_\_\_

Delivery of this disclosure form-guide was made in connection with the following policy of insurance:

(Policy number): \_\_\_\_\_

(Policyholder): \_\_\_\_\_

(Printed name): \_\_\_\_\_

(Signature): \_\_\_\_\_ (Date signed): \_\_\_\_\_

AUTHORITY NOTE: Promulgated in accordance with R.S. 22:2, 22:11, 22:1897, and the Administrative Procedure Act, R.S. 49:950, et seq.

HISTORICAL NOTE: Promulgated by the Department of Insurance, Office of the Commissioner, LR 49:

**Public Hearing**

A public hearing on the proposed substantive changes will be held by the Louisiana Department of Insurance on January 20, 2023, at 10:00 a.m. in the Poydras Hearing Room, Poydras Building, 1702 North Third Street, Baton Rouge, LA. Interested persons who wish to make comments or offer testimony may do so at the public hearing or by writing to Philip Dominique, Louisiana Department of Insurance, P.O. Box 94214, Baton Rouge, LA 70804-9214. Comments will be accepted no later than January 20, 2023, by close of business, 4:30 p.m.

James J. Donelon  
Commissioner

2212#031